



## TECHNICAL BULLETIN TB05-2019

Regarding: Tron AIS TR-8000, Password reset issue.

When factory reset is done, the passwords are not reset to their default values when running software prior to 01.01.03 with additional info 6-xxxxxxx.



It is not necessary to use password when updating Firmware, so please perform the following:

- Unzip the attached file
- Copy the unzipped "aistransponder" file to the SD card and insert it into the display unit.
- Enter the "setup/advanced/system" dialog.
- Press "Update firmware" followed by "Update Transponder Unit firmware"
- Press "Ok" during the procedure.
- Cancel the system dialog and re-open it. Check that the version is equal to or above 01.01.03 with additional info 6-xxxxxxx
- Now the passwords can be reset doing the "restore factory setting" procedure. (Press and hold the button inside the Transponder until the two sequences of flashing LED has finished.)

Updated firmware is available for Dealers/Distributors on our homepage:

<http://www.jotron.com/>

Jotron AS  
27th November 2019